



CASE STUDY: Communications Company

About the Client

A large communication company combines the world's largest satellite backbone with terrestrial infrastructure, managed services and an open, interoperable architecture to deliver high-quality, cost-effective video and broadband services anywhere in the world.

Challenge

- IT leadership identified the need to redefine network management practices.
- Key priorities included reducing costs and automating manual processes.
- Required more accurate cost allocation across departments.
- Sought a centralized system for managing network and IT inventory.
- Aimed to transform network operations to better serve end-user demands.

Solution

- Warner Telecomm implemented advanced systems with customized checks and balances for the customer through our AI engine
- Automated invoice validation using intelligent algorithms and RPA
- Standardized and automated payment file generation through API
- Centralized data storage enabled seamless collaboration across multiple systems
- Real-time access to critical insights through cross platform integrations

Results

Cost Savings: 35% reduction in telecom spend—unlocking millions in annual savings

Operational Efficiency: Streamlined invoice management through automation and consolidation

Enhanced Visibility: Full transparency into IT/telecom environment post-merger

Scalability: Empowered lean internal teams with actionable insights and simplified reporting