

Transportation & Logistics Provider

Automation and cost savings across telecom and IT services

22%

Reduction in telecom and IT costs

300+

Hours saved every month
through automation

All sites

Full visibility into IT assets and
telecom spend

ABOUT THE CLIENT

A premier nationwide transportation and logistics provider whose operations depend on a network of digital tools, real-time fleet management systems, and multi-site communications. Its telecom and IT infrastructure is critical to speed, visibility, and reliability across the supply chain.

THE CHALLENGE

- A sprawling, decentralized telecom and IT environment
- Complex billing and redundant services
- Limited expense visibility, hindering cost control and performance optimization
- A need to centralize management and streamline operations
- A partner to improve billing accuracy and uncover hidden savings

OUR SOLUTION

- API integration with carrier systems and internal ERP platforms
- Automated ingestion, normalization, and validation of all technology spend through RPA and EDI
- A unified, AI-powered dashboard with real-time visibility into costs, assets, and usage
- Ongoing invoice audits to identify billing errors and recover overcharges
- Strategic insights to renegotiate contracts and eliminate waste

Results

COST SAVINGS

22% reduction in telecom and IT costs across landline, mobile, cloud, and software services

ENHANCED VISIBILITY

Complete visibility into IT assets and telecom spend at every location

OPERATIONAL EFFICIENCY

300+ hours saved each month through automation

SCALABILITY

Faster, better-informed decisions driven by accurate, centralized data