



CASE STUDY: Transportation Company

About the Client

A premier nationwide transportation and logistics provider, this company powers its operations with a robust network of digital tools, real-time fleet management systems, and multi-site communications. Its telecom and IT infrastructure is critical to ensuring speed, visibility, and reliability across the supply chain.

Challenge

- Struggled with a sprawling, decentralized telecom and IT environment
- Faced challenges with complex billing and redundant services
- Lacked visibility into expenses, hindering cost control and performance optimization
- Needed to centralize management and streamline operations
- Sought a partner to improve billing accuracy and uncover hidden savings

Solution

- Seamless integration with carrier systems and internal ERP platforms through API
- Automated data ingestion, normalization, and validation across all technology spend through RPA and EDI tools.
- A unified dashboard for real-time visibility into costs, assets, and usage powered by AI Engine
- Ongoing invoice audits to identify billing errors and recover overcharges
- Strategic insights to renegotiate contracts and eliminate waste to cut costs

Results

Cost Savings: 22% reduction in telecom and IT costs across landline, mobile, cloud, and software services

Operational Efficiency: 300+ hours/month saved through automation

Enhanced Visibility: Full visibility into IT assets and telecom spend across all locations

Scalability: Smarter, faster decisions with accurate, centralized data