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CASE STUDY: Communications Company

ABOUT

A large communication company combines the world's largest satellite backbone with terrestrial infrastructure, managed services and an open, interoperable architecture to deliver high-quality, cost-effective video and broadband services anywhere in the world.



REQUIREMENTS

IT leaders within the organization recognized the need to redefine how they manage all components of their network. Identified needs included cost reductions, process automations, cost allocations, and a centralized inventory management system. The team felt they needed to revolutionize the operation of their network to meet end user needs.

SOLUTION

Warner Telecomm deployed advance systems to establish customized checks and balances for the customer. These processes automated and validated invoices through advanced algorithms. Payment files were automated to industry standards. Information is centrally stored for easy collaboration through business intelligence tools.

RESULTS

Carrier invoices costs were reduced by 35%. Additionally, \$800,000 in refunds were obtained for billing inaccuracies. Projects are centrally managed through a cloud based inventory management solution. Payments files were 100% automated to eliminate human error and avoid late fees. The client has the pulse of their network at their fingertips.......



Savings that pay for our services. Guaranteed.

We're so confident that our approach reduces your telecommunications expenses that it comes with a 150% money back guarantee.