

Aligning IT and finance to save 500+ hours every month

20%

Reduction in hard telecom and IT costs

500+

Hours saved every month through automation

11

Client and vendor systems integrated via API

ABOUT THE CLIENT

A privately held healthcare provider in the continental United States that relies heavily on web-based applications to support internal and external clients through a full suite of services across multiple divisions and business units.

THE CHALLENGE

- A complex, decentralized IT and telecom environment
- Inefficiencies caused by siloed systems and manual workflows
- Limited integration between IT and finance, restricting visibility and coordination
- Growth constrained by fragmented operations and outdated processes
- A need to unify systems and automate key functions

OUR SOLUTION

- API integrations across 11 client and vendor systems
- Automated ingestion and normalization of telecom and IT data across all business units through RPA and EDI
- Warner's proprietary data integrity protocols to ensure clean, connected datasets
- IT and finance aligned through process automation and real-time service inventory across landline, mobile, cloud, and software

Results

COST SAVINGS

20% reduction in hard telecom and IT costs across all business units

ENHANCED VISIBILITY

Better decision-making through real-time, accurate data

OPERATIONAL EFFICIENCY

500+ hours saved monthly through intelligent automation of processes and procedures

SCALABILITY

A future-ready architecture that scales with the organization's evolving needs